Put knowledge to work.
Put knowledge to work.

Kyocera Document Solutions has championed innovative technology since 1934.

We enable our customers to turn information into knowledge, excel at learning and surpass others.

With professional expertise and a culture of empathetic partnership, we help organizations put knowledge to work to drive change.
Solution adviser contributing to your business.

We at Kyocera Document Solutions are responsible for the document solution business in the Kyocera Group, which operates globally in a wide range of business fields.

In today's business world, digitalization is proceeding at an unprecedented pace and the volume of documents is growing exponentially.

In this business environment, we believe that our mission is to support our customers to effectively manage their information, and turn that information into knowledge, in order to address their challenges with a sense of speed.

By offering a total document solution, we are committed to contributing to the business growth and competitive advantage of our customers.

Based on the relationships of trust between our customers and our technologies cultivated over the years, we will continue to expand into new fields and evolve.

By combining hardware, software and solutions, we aim to become your total document solution advisor who works closely with each customer and offers the optimal solution.

President
Hironori Ando
Put knowledge to work.

In response to further diverse needs in the documents field, we are expanding into new business fields. Based on our know-how cultivated through our MFP and printer business, we developed inkjet printers for commercial and industrial use.

**MFP & Printer Business**
With our wide-ranging lineup, we offer products suitable for all office environments from small to large-sized companies, featuring environmental friendliness and economic viability.

**ECM / CSP Solution Business**
We provide ECM / CSP solutions which enhance work efficiency and productivity by enabling companies to collectively manage all information and data.

**Inkjet Business**
In response to further diverse needs in the documents field, we are expanding into new business fields. Based on our know-how cultivated through our MFP and printer business, we developed inkjet printers for commercial and industrial use.

Our strength lies not only in our products, but also our full range of comprehensive document related services.

Providing the optimal solutions for various business challenges.
From small offices to large corporations, Kyocera offers a wide-ranging lineup of MFPs and printers that are both ecological and economical. The outstanding long-life performance of Kyocera printers has earned a strong reputation worldwide.

**ECOSYS Printers**

Based on long-life technology cultivated by Kyocera Document Solutions over the years, we provide document solutions that are both ecological and economical. ECOSYS Printers were first launched in 1992, and in 1997, became the first page printer in the world to be awarded Germany’s prestigious Blue Angel certification for environmentally friendly products. They continue to evolve today even after more than 25 years.

**“Only Toner” Design**

ECOSYS products incorporate an “Only Toner” Design. When refilling toners, it is possible to replace only the toner container without having to change other parts, such as the developer unit. This results in a reduced running cost compared to general products, which require additional replacement of surrounding parts when refilling toner. This feature contributes to environmental conservation by minimizing the amount of waste material produced.

**TASKalfa MFPs**

Named by combining the words “task” and “alfa” (meaning “No. 1” or “the best”), these MFPs contribute to enhancing work efficiency. Equipped with Kyocera’s original and highly reliable technology, they address various challenges our customers face in their operations.

**Our Proprietary Toner**

By achieving a fuser temperature 30°C lower than conventional products, the total energy consumption is reduced by half. In addition, no organic solvent is used in the production process, and the amount of water used is extremely low, thus helping to conserve the environment. A uniform toner layer is formed to achieve clear and smooth image representation.

**PSLP* Drums**

Our organic photoreceptor drums offer stable electrical properties throughout its product life. More than 300,000 pages can be printed without replacing parts.

*PSLP: Positive-charged Single Layer Photocarrier

**α-Si* Drums**

We use amorphous silicon (α-Si), featuring a high degree of hardness, in our photoreceptor drums that form the core of MFPs and printers. This allows for the printing of more than 1 million pages.

*α-Si: amorphous silicon
Inkjet Business

The need for on-demand printing is becoming increasingly diversified as digitization accelerates. Based on the know-how we have cultivated in office MFPs and printers, we are developing the inkjet business for commercial and industrial applications such as catalogs, direct mails, cloths and films.

High Productivity

The TASKalfa Pro enables 150ppm printing and can continuously print 9,000 pages an hour continuously. The system features a maximum input capacity of 14,950 sheets and can stack up to 15,200 sheets in output (TASKalfa Pro 15000c).

Our Proprietary Ink

Kyocera’s water-based pigment inks, featuring excellent light resistance, water resistance and color development capability, enable to achieve high-quality images.

Wide Variety of Media

The TASKalfa Pro can print on a wide variety of media with different sizes, thicknesses and types by adjusting the distance between the inkjet heads and sheets.

ECM / CSP Solution Business

Business environments are changing at an unprecedented pace today as home and office hybrid workplaces continue to become the norm. However, not all people working in organizations are able to catch up with these changes. Time, effort, cost and knowledge are necessary to adapt new ways of working and new values. As a partner, we offer ECM*/CSP* solutions based on the concept of “Put knowledge to work,” which support customers transform their information into knowledge and make use of that knowledge in their operations.

As the volume of business information continues to grow exponentially, ECM/CSP solutions contribute to improving business productivity by enabling the integration, recognition, classification and utilization of data which exists in a wide variety of formats and across various business systems.

For example, ECM/CSP solutions can automate workflows such as approval processes, and work seamlessly with core company systems and databases, thus enabling users to access this data across the organization from desktop or mobile devices.

Kyocera also provides Information & Communication Technology, or ICT, services that connect various products and services in a network environment to build and operate the necessary information infrastructure. We provide solutions that are tailored to each customer’s unique business environment.

1. ECM (Enterprise Content Management) solutions support organizations to share, manage, and utilize their information (paper / digital documents, image data, sound files etc.) in a single unified system.
2. CSP (Content Services Platform) solutions support organizations in generating knowledge from their information with cutting edge technology such as AI and cloud services, in addition to information sharing, management and utilization.

Inkjet Business

Inkjet Business

Various types of data
Scanned data, text, e-mail, voice, image etc.

Integrate
Import data
- Scanning
- System integration

Recognize
Extract information / knowledge
- Character recognition
- Text recognition

Classify
Classify extracted information / knowledge
- Search
- Recommendations

Utilize
Utilize extracted information / knowledge
- Search
- Recommendations

Data stored in various systems
Information within core systems or databases used by customers

- ERP (Enterprise Resource Planning)
- CRM (Customer Relationship Management)
- CMS (Content Management System)

ECM / CSP Solution

On premise
Cloud

*1 ECM (Enterprise Content Management): solutions support organizations to share, manage, and utilize their information (paper / digital documents, image data, sound files etc.) in a single unified system.
*2 CSP (Content Services Platform): solutions support organizations in generating knowledge from their information with cutting edge technology such as AI and cloud services, in addition to information sharing, management and utilization.
Put knowledge to work.

Providing products and services in the best quality, with new technology and challenging spirits.

R&D / Production

New Technological Development

In order to provide customers with optimal products and solutions, our company is engaging in technological developments and manufacturing in new fields.

We aim to drive innovation through new technologies, such as model-based design, deep learning, IoT and robotics.

At the heart of this development are employees with challenging spirits, committed to support the business of our customers.

R&D sites around the world are unified by the R&D Center at the global headquarters which provides new value through ground-breaking technology development and manufacturing.

Smart Factories

Our MFPs, Printers, toners, and photoreceptor drums are manufactured in four countries: Japan, China, Vietnam, and Czech Republic.

Striving to achieve top-quality manufacturing, we are developing smart factories through robot-automated production, as well as use of AI and IoT in data analysis to prevent defects in the production line.

In addition, by building a supply chain with an integrated system from orders to production and shipment, and developing a flexible production system, we have achieved a speedy and stable product supply.

Through these measures, we will continue to provide value in all aspects of QCD* by advancing our smart factories.

*QCD = Quality, Cost, and Delivery
Summary of Kyocera Group

Corporate Values
“Respect the Divine and Love People.”
Preserve the spirit to work fairly and honorably, respecting people, our work, our company and our global community.

Management Rationale
To provide opportunities for the material and intellectual growth of all our employees, and through our joint efforts, contribute to the advancement of society and humankind.

Summary of Kyocera Document Solutions

Corporate Name
KYOCERA Document Solutions Inc.

Global Headquarters
1-2-28 Tamatsukuri, Chuo-ku, Osaka
540-8585 Japan
Tel.: +81-6-6764-3555

President
Hironori Ando

Consolidated Net Sales
JPY 2,025,332 million (as of March 31, 2023)

Group Companies
298 (including Kyocera Corporation as of March 31, 2023)

Management Based on the Bond of Human Minds
Kyocera started as a small, suburban factory, with no money, credentials or reputation. We had nothing to rely on but a little technology and 28 trustworthy colleagues. Nonetheless, the company experienced rapid growth because everyone exerted their maximum efforts and managers devoted their lives to winning the trust of employees. We wanted to be an excellent company where all employees could believe in each other, abandon selfish motives, and be truly proud to work. This desire became the foundation of Kyocera’s management.

Human minds are said to be easily changeable. Yet, there is nothing stronger than the human mind. Kyocera developed into what it is today because it is based on the bonds of human minds.

Founder Kyocera Corporation
Kazuo Inamori

Kyocera Document Solutions in Figures

Consolidated Sales by Segment
As of March 2023
21.5%

Kyocera Document Solutions is the business segment in the Kyocera Group, a global corporate group operating in a variety of fields, accounting for approximately 1/8 of the group’s consolidated sales.

Global Network

42 Sales Companies in
+ 170 Countries and Regions

Through our 42 sales companies worldwide, we provide products and services to more than 170 countries and regions around the world.

Group Companies
103
Including Kyocera Document Solutions Inc. as of March 2023

Group Employees
21,794
As of March 2023

JPY 434.9 billion
As of March 2023

JPY 33.7 billion
As of March 2023
Our global network, covering everything from R&D to customer support, lives up to the trust of our customers all over the world.

Global Network

Group Companies
TA Triumph-Adler (Germany)
Ceyoniq Technology (Germany)
Alos (Germany)
OPTIMAL SYSTEMS (Germany)
Annodata (UK)
EVER TEAM SOFTWARE (France)
Data Bank (USA)
HUON IT (Australia)

Sales Sites in North, Central, and South America
USA / Canada / Mexico / Brazil / Chile

Manufacturing-Related Sites
China (Shilong) / Vietnam (Hai Phong) / Japan (Osaka and Mie) / Czech Republic / Hong Kong

R&D Sites
USA (San Francisco and Los Angeles) / Vietnam (Hai Phong) / Philippines (Cebu) / Japan (Osaka, Mie and Kanagawa)

Japanese Sales Company
Tokyo Headquarters

American Headquarters
(New Jersey, USA)

European Headquarters
(Hoofddorp, The Netherlands)

Sales Sites in Europe, the Middle East, and Africa
Germany / UK / France / Italy / Netherlands / Belgium / Spain / Portugal / Serbia / Austria / Russia / South Africa / Sweden / Norway / Denmark / Sweden / Turkey / Czech Republic / Slovakia / USA

Sales Sites in Asia and Oceania
South Korea / Hong Kong / Taiwan / Thailand / Singapore / India / Vietnam / Malaysia / Japan / China / Australia / New Zealand

Asian Headquarters
(Hong Kong)

Manufacturing-Related Sites
China (Shilong) / Vietnam (Hai Phong) / Japan (Osaka)

Global Headquarters, R&D Center & Japanese Sales Company
Osaka Headquarters
(Osaka, Japan)

Group Companies
TK Tranquillo (Germany)
Ceyoniq Technology (Germany)
Alos (Germany)
OPTIMAL SYSTEMS (Germany)
Annodata (UK)
EVER TEAM SOFTWARE (France)
Data Bank (USA)
HUON IT (Australia)

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OPTIMAL SYSTEMS (Germany)
Annodata (UK)
EVER TEAM SOFTWARE (France)
Data Bank (USA)
HUON IT (Australia)
Our company was founded in 1934 as Mita Industrial. Originally focused in the manufacturing and sales of diazo-type copiers (blueprint machines), the company expanded its business throughout the world, mainly in Europe and the United States, as a manufacturer of copiers for professional use. We joined the Kyocera Group in 2000.

In the following year, Kyocera Corporation’s printer division was unified with the company. By combining Kyocera Corporation's printer technology and our MFP technology cultivated over the years, we have continuously provided eco-friendly products to our customers.

Kyocera Philosophy, we work to do what is right as a human being.” Through our Kyocera Philosophy, we work to advance our corporate citizenship, build relationships of mutual trust with stakeholders, and aim for sustainable growth. At the same time, we endeavor to contribute to the healthy development of society.

The Kyocera Group’s CSR activities are based on the Kyocera Philosophy, which uses as its decision-making criterion the principle to “Do what is right as a human being.” Through our Kyocera Philosophy, we work to advance our corporate citizenship, build relationships of mutual trust with stakeholders, and aim for sustainable growth. At the same time, we endeavor to contribute to the healthy development of society.

**Eorts to Improve Our Workplace Environment**

**Health & Productivity Management Organization 2023 Certification**

Under the large enterprise category in the Certified Health & Productivity Management Organization Recognition Program established by the Ministry of Economy, Trade and Industry, we have been working continuously in the field of health and productivity management. We drew our empirical health management from a business management perspective and work to promote superior health management by coordinating with insurers.

**Childrearing Support Enterprise Certification**

The Ministry of Health, Labor, and Welfare’s Childcare Labor Bureau certified us as a “Childrearing Support Enterprise” and awarded us the “Kurumi” next generation certification. It is essential for workplaces to make it easy to balance work and life. By creating a workplace in which each and every employee can unencumberedly and proactively strive in their work.

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**Social Contribution Activities**

**Kyocera Group’s eorts**

- Support for the Inamori Foundation’s Kyoto Prize
- Support for Kyoto Sanga F.C. for regional revitalization in accordance with the Second National Plan (Osaka, Japan)
- We held “Kyocera Classes” to teach our company’s technology and know-how at vocational schools around the country.
- Establishment of “Kyocera Classes” (Shanghai, China)
- Establishment of the Vietnam plant (Shanghai, China)
- Establishment of a toner plant in the Czech Republic
- Establishment of a sales company in the Philippines
- Establishment of a sales company in Turkey
- Establishment of Global Headquarters and Hirakata Plant (Osaka, Japan)
- Establishment of an R&D site in San Francisco, USA
- Establishment of a software development company in the Philippines
- Establishment of the China plant (Shihong, China)
- Establishment of Unification of Kyocera Corporation’s printer division
- Name changed to “Kyocera Mita Corporation.”

**Kyocera Document Solutions Group’s eorts**

- Establishment of “Kyocera Classes” Volunteer Cleaning Activities
- Participation in Charity Marathon. 37 employees participated in the National MILO® Marathon.
- Establishment of a sales company in Turkey
- Establishment of a sales company in the Philippines
- Establishment of a sales company in Germany
- Establishment of a sales company in Slovakia
- Establishment of a sales company in the Czech Republic
- Establishment of a sales company in the United States
- Establishment of a sales company in the Netherlands
- Establishment of a sales company in France
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- Establishment of a sales company in Belgium
- Establishment of a sales company in Sweden
- Establishment of a sales company in the United Kingdom

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**CSR**

The Kyocera Group’s CSR activities are based on the Kyocera Philosophy, which uses as its decision-making criterion the principle to “Do what is right as a human being.” Through our Kyocera Philosophy, we work to advance our corporate citizenship, build relationships of mutual trust with stakeholders, and aim for sustainable growth. At the same time, we endeavor to contribute to the healthy development of society.