Put knowledge to work.
Put knowledge to work.

Kyocera Document Solutions has championed innovative technology since 1934. We enable our customers to turn information into knowledge, excel at learning and surpass others. With professional expertise and a culture of empathetic partnership, we help organisations put knowledge to work to drive change.
Put knowledge to work.

Solution adviser contributing to your business.

We at Kyocera Document Solutions are responsible for the document solution business in the Kyocera Group, which operates globally in a wide range of business fields.

In today’s business world, digitalization is proceeding at an unprecedented pace and the volume of documents is growing exponentially.

In this business environment, we believe that our mission is to support our customers to effectively manage their information, and turn that information into knowledge, in order to address their challenges with a sense of speed.

By offering a total document solution, we are committed to contributing to the business growth and competitive advantage of our customers.

Based on the relationships of trust between our customers and our technologies cultivated over the years, we will continue to expand into new fields and evolve.

By combining hardware, software and solutions, we aim to become your total document solution advisor who works closely with each customer and offers the optimal solution.

President
Hironori Ando
In response to diverse needs in the documents field, we are expanding into new business fields. Based on our know-how cultivated through our printer and MFP & Printer business, we developed inkjet printers for commercial and industrial use.

Put knowledge to work.

Our strength lies not only in our products, but also our full range of comprehensive document related services.

**MFP & Printer Business**
With our wide-ranging lineup, we offer products suitable for all office environments from small to large-sized companies, featuring environmental friendliness and economic viability.

**ECM / CSP Solution Business**
We provide ECM solutions which enhance work efficiency and productivity by enabling companies to collectively manage all information and data.

**Inkjet Business**
In response to diverse needs in the documents field, we are expanding into new business fields. Based on our know-how cultivated through our printer and MFP & Printer business, we developed inkjet printers for commercial and industrial use.
ECOSYS & TASKalfa

ECOSYS Printers / MFPs

Based on long-life technology cultivated by Kyocera Document Solutions over the years, we provide document solutions that are both ecological and economical. ECOSYS Printers were first launched in 1992, and in 1997, became the first page printer in the world to be awarded Germany’s prestigious Blue Angel certification for environmentally friendly products. They continue to evolve today even after more than 25 years.

The Blue Angel is an environmental certification that was first established in 1978 by the German Federal Environment Agency. The certification is awarded to products and services that not only feature environmental friendliness, but also meet high standards of occupational safety and health, as well as quality of use. Known as one of the strictest environmental certifications, the Blue Angel is utilized as the basis for many other certifications in this field.

“Only Toner” Design

ECOSYS products incorporate an “Only Toner” Design. When refilling toners, it is possible to replace only the toner container without having to change other parts, such as the developer unit. This results in a reduced running cost compared to general products, which require additional replacement of surrounding parts when refilling toner. This feature contributes to environmental conservation by minimizing the amount of waste material produced.

Our Proprietary Toner

By achieving a fuser temperature 30°C lower than conventional products, the total energy consumption is reduced by half. In addition, no organic solvent is used in the production process, and the amount of water used is extremely low, thus helping to conserve the environment. A uniform toner layer is formed to achieve clear and smooth image representation.

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ECM / CSP Solution Business

Business environments are changing at an unprecedented pace today as home and office hybrid workplaces continue to become the norm. However, not all people working in organizations are able to catch up with these changes. Time, effort, cost and knowledge are necessary to adopt new ways of working and new values. As a partner, we offer ECM1 / CSP2 solutions based on the concept of “Put knowledge to work,” which support customers transform their information into knowledge and make use of that knowledge in their operations.

As the volume of business information continues to grow exponentially, ECM / CSP solutions contribute to improving business productivity by enabling the integration, recognition, classification and utilization of data which exists in a wide variety of formats and across various business systems.

*1 ECM — (Enterprise Content Management) solutions support organizations to share, manage, and utilize their information (paper / digital documents, image data, sound files etc.) in a single unified system.

*2 CSP — (Content Services Platform) solutions support organizations in generating knowledge from their information with cutting-edge technology such as AI and cloud services, in addition to information sharing, management and utilization.

For example, ECM / CSP solutions can automate workflows such as approval processes, and work seamlessly with core company systems and databases, thus enabling users to access this data across the organization from desktop or mobile devices. Kyocera also provides Information & Communication Technology, or ICT, services that connect various products and services in a network environment to build and operate the necessary information infrastructure. We provide solutions that are tailored to each customer’s unique business environment.

The need for on-demand printing is becoming increasingly diversified as digitization accelerates. Based on the know-how we have cultivated in office printers and MFPs, we are developing the inkjet business for commercial and industrial applications such as catalogs, direct mails, cloths and films.

High Productivity

The TASKalfa Pro enables 150ppm printing and can continuously print 9,000 pages an hour continuously. The system features a maximum input capacity of 14,310 sheets and can stack up to 15,200 sheets in output (TASKalfa Pro 15000c).

Our Proprietary Ink

Kyocera’s water-based pigment inks, featuring excellent light resistance, water resistance and color development capability, enable to achieve high-quality images.

Wide Variety of Media

The TASKalfa Pro can print on a wide variety of media with different sizes, thicknesses and types by adjusting the distance between the inkjet heads and sheets.

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Providing products and services in the best quality, with new technology and challenging spirits.

Put knowledge to work.

New Technological Development

In order to provide customers with optimal products and solutions, our company is engaging in technological developments and manufacturing in new fields.

We aim to drive innovation through new technologies, such as model-based design, deep learning, IoT and robotics.

At the heart of this development are employees with challenging spirits, committed to support the business of our customers.

R&D sites around the world are unified by the R&D Center at the global headquarters which provides new value through ground-breaking technology development and manufacturing.

Smart Factories

Our Printers, MFPs, toners, and photoreceptor drums are manufactured in four countries: Japan, China, Vietnam, and Czech Republic.

Striving to achieve top-quality manufacturing, we are developing smart factories through robot-automated production, as well as use of AI and IoT in data analysis to prevent defects in the production line.

In addition, by building a supply chain with an integrated system from orders to production and shipment, and developing a flexible production system, we have achieved a speedy and stable product supply.

Through these measures, we will continue to provide value in all aspects of QCD* by advancing our smart factories.

*QCD = Quality, Cost, and Delivery
**Summary of Kyocera Group**

<table>
<thead>
<tr>
<th>Corporate Name</th>
<th>KYOCERA Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>1-2-28 Tamatsukuri, Chuo-ku, Osaka 540-8585 Japan</td>
</tr>
<tr>
<td>Phone</td>
<td>+81-6-6764-3555</td>
</tr>
<tr>
<td>President</td>
<td>Hironori Ando</td>
</tr>
</tbody>
</table>

**Management Based on the Bond of Human Minds**

Kyocera started as a small, suburban factory, with no money, credentials, or reputation. We had nothing to rely on but a little technology and 28 trustworthy colleagues. Nonetheless, the company experienced rapid growth because everyone exerted their maximum efforts and managers devoted their lives to winning the trust of employees. We wanted to be an excellent company where all employees could believe in each other, abandon selfish motives, and be truly proud to work. This desire became the foundation of Kyocera's management.

Human minds are said to be easily changeable. Yet, there is nothing stronger than the human mind. Kyocera developed into what it is today because it is based on the bonds of human minds.

Founder Kyocera Corporation: Kazuo Inamori

**Kyocera Document Solutions in Figures**

**Consolidated Sales by Segment in the Kyocera Group**

<table>
<thead>
<tr>
<th>Segment</th>
<th>Sales (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Components</td>
<td>29.2</td>
</tr>
<tr>
<td>Industrial Tools</td>
<td>18.7</td>
</tr>
<tr>
<td>Communications</td>
<td>10.3</td>
</tr>
<tr>
<td>Others</td>
<td>21.5</td>
</tr>
</tbody>
</table>

Kyocera Document Solutions is the business segment in the Kyocera Group, a global corporate group operating in a variety of fields, accounting for approximately 1/5 of the group's consolidated sales.

**Global Network**

42 Sales Companies in 170 Countries and Regions

Through our 42 sales companies worldwide, we provide products and services to more than 170 countries and regions around the world.

**Kyocera Document Solutions**

**Corporate Name**

KYOCERA Document Solutions Inc.

**Headquarters**

1-2-28 Tamatsukuri, Chuo-ku, Osaka 540-8585 Japan

**President**

Hironori Ando

**Consolidated Net Sales**

JPY 434.9 billion

**Group Employees**

21,794

**As of March 2023**
Global Network

Our global network, covering everything from R&D to customer support, lives up to the trust of our customers all over the world.

Sales Sites in North, Central, and South America
- USA / Canada / Mexico / Brazil / Chile

Sales Sites in Europe, the Middle East, and Africa
- Germany / UK / France / Italy / The Netherlands / Belgium / Spain / Portugal / Switzerland / Austria / Russia / South Africa / Sweden / Norway / Denmark / Finland / Turkey / Czech Republic / Slovakia / UAE

Sales Sites in Asia and Oceania
- South Korea / Hong Kong / Taiwan / Thailand / Singapore / India / Vietnam / Malaysia / Japan / China / Australia / New Zealand

Manufacturing-Related Sites
- China (Shihong) / Vietnam (Hai Phong) / Japan (Osaka and Mie) / Czech Republic / Hong Kong

Group Companies
- Dr. Krampe Adler Group (Germany)
- Carea (Slovakia)
- Asia Group (Slovakia)
- Optical Systems Group (Germany)
- Astrodale Group (UK)
- Everteam Software Group (France)
- Rolodax Group (SAA)
- Huin IT (Australia)

American Headquarters (New Jersey, USA)

European Headquarters (Schipol-Rijk, The Netherlands)

Asian Headquarters (Hong Kong)

Japanese Sales Company

Global Headquarters, R&D Center & Japanese Sales Company
Osaka Headquarters

Tokyo Headquarters

Sales Company Group

Manufacturing-Related Sites / R&D Sites / Group Company

Sales Sites in Europe, the Middle East, and Africa

Sales Sites in Asia and Oceania

Sales Sites in North, Central, and South America

Manufacturing-Related Sites

R&D Sites
- USA (San Francisco and Los Angeles) / Vietnam (Hai Phong) / Philippines (Cebu) / Japan (Osaka, Mie and Kanagawa)
Our company was founded in 1934 as Mita Industrial. Originally focused in the manufacturing and sales of diazo-type copiers (blueprint machines), the company expanded its business throughout the world, mainly in Europe and the United States, as a manufacturer of copiers for professional use. We joined the Kyocera Group in 2000.

In the following year, Kyocera Corporation’s printer division was unified with this company. By combining Kyocera Corporation’s printer technology and our MFP technology cultivated over the years, we have continuously provided eco-friendly products to our customers.

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The Ministry of Health, Labor and Welfare’s Osaka Labor Bureau certified us as a “Childrearing Support Enterprise” and awarded us the “Kurumin” next generation certification. By establishing an environment where it is easy to balance work and life, we are creating a workplace in which each and every employee can energetically and proactively shine in their work.

Under the large enterprise category in the Certified Health & Productivity Management Organization Recognition Program established by the Ministry of Economy, Trade and Industry, we were certified as an enterprise/organization that shows particular excellence in the field of health and productivity management. We view our employees’ health maintenance from a business management perspective and work to promote superior health management by coordinating with insurers.

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The Kyocera Group’s CSR activities are based on the Kyocera Philosophy, which uses as its decision-making criterion the principle to “Do what is right as a human being.” Through our Kyocera Philosophy, we work to advance our corporate citizenship, build relationships of mutual trust with stakeholders, and aim for sustainable growth. At the same time, we endeavor to contribute to the healthy development of society.

Children’s Support Enterprise Certification

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