



Case Study - 3

Enables Copying and Scanning of Long Paper Used in Medical Institutions

Country : Germany

Industry : Healthcare (Hospital)

Customized function : Copy & Scan

Units : Approx. 30 MFPs

Background

The customer is a well-known municipal medical center with several group hospitals under its umbrella offering various medical services in southern Germany. In the customer's group hospitals, medical services are provided through a team formed with medical professionals for each patient.

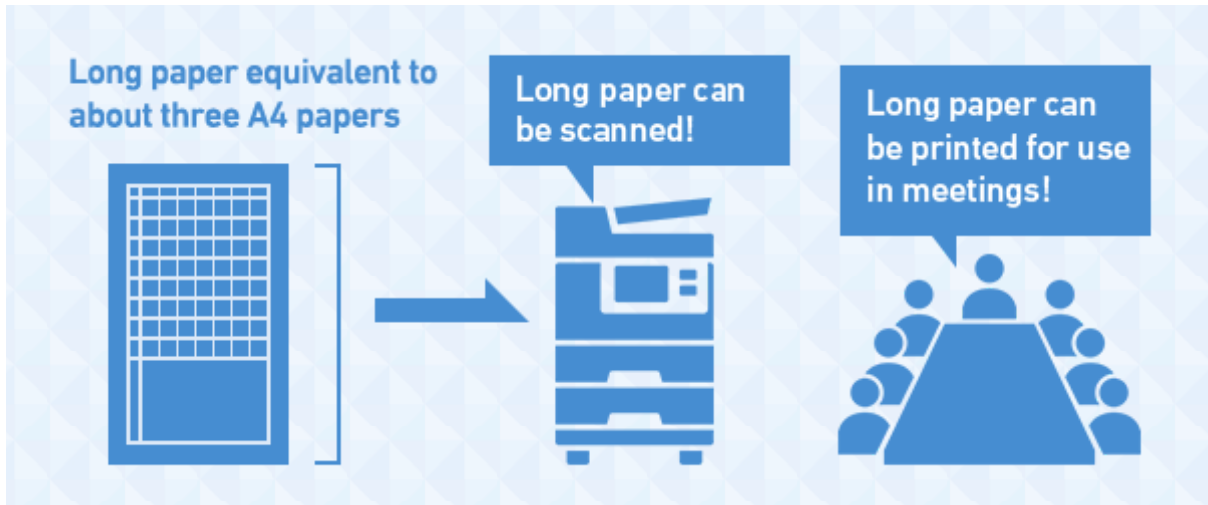
Challenge

As in other hospitals in Germany, the customer performed its information management based on long-size paper documents. The customer's prior request was to enable scanning of medical records on long paper (custom paper) and sharing of scanned information among its

group hospitals in a safe and reliable manner. In addition, the customer wanted to copy medical records on long paper for distribution at medical staff meetings and conferences.

Solution

In response to the customer's request, KYOCERA offered MFPs with customized firmware, in other words modification of the software within the controller, to enable scanning and copying of medical records on long paper (297 mm x 630 mm).



Result

Part of the customer's workflow was substantially simplified. Our solution allowed them to easily scan and share patients' medical records among their group hospitals. It also enabled them to quickly copy medical records for use at meetings. This reduced the burden of office work for medical staff and increased the efficiency of their administrative operations, which resulted in higher quality patient care. This solution is expanding not only in the medical field but also in other industries such as retail in the U.S. and South Africa.

* This customized function has now become a standard specification for our products. (Standardization depends on the product.)